

B.B.A. Semester - 5 (Remedial) (CBCS) Examination**March/April-2024 (Old Course)****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS (ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Que.1 Give suggestions to improve Industrial Relations in India. (14)

OR

Que.1 Define the term Industrial Relations & Discuss its features and objectives. (14)

Que.2 Define the term Industrial Disputes and describe the forms of Industrial Disputes. (14)

OR

Que.2 What is the difference between Human Relations and Industrial Relations. (14)

Que.3 Discuss the features & provisions of Wages Act, 1936. (14)

OR

Que.3 Discuss the features & provisions of the Payment of Bonus Act, 1965 (14)

Que.4 Discuss the forms of Worker's Participation in Management. (14)

OR

Que.4 Define the term quality circles & discuss how it works in the organization. (14)

Que.5 Define the term Trade Union & describe the types of Trade Unions. (14)

OR

Que.5 Define the term collective bargaining & discuss the issues involved in negotiations. (14)
